

## Website Privacy Policy

### Introduction

Brigid's House of Hope ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website, hosted on WordPress.

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### 1. Information We Collect

#### a. Information You Provide

We collect personal information when you:

- Fill out a contact form
- Subscribe to our newsletter
- Make a donation
- Register for events
- Volunteer or apply for a position

This may include:

- Name
- Email address
- Phone number
- Mailing address
- Donation/payment details (processed securely by third-party platforms)

#### b. Information Collected Automatically

When you visit our website, we use tools like:

- **Google Analytics** to collect anonymized data about your visit (e.g., pages viewed, device type, time spent)
- **Cookies** to remember preferences and improve your experience
- **WordPress plugins** (e.g., spam filters, form handlers) that may collect technical data (e.g., browser type, IP address)

You can disable cookies through your browser settings.

### 2. How We Use Your Information

We use your information to:

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- Respond to your inquiries
- Process and acknowledge donations  
Send newsletters and updates (only with your consent)
- Improve our website's performance and security
- Keep internal records

We do not sell or rent your personal information.

### 3. How We Share Your Information

We may share your data with trusted third parties that help us operate the website, including:

- **Email marketing providers** (e.g., Mailchimp, Constant Contact)
- **Payment processors** (e.g., PayPal, Stripe, GiveWP plugin)
- **Web analytics services** (e.g., Google Analytics)
- **Spam and security services** (e.g., Google reCAPTCHA, Akismet)

These providers only receive the minimum data needed and are contractually obligated to keep it secure.

### 4. Data Security

We take appropriate technical and organizational measures to secure your data, including:

- SSL encryption
- Secure donation portals
- Regular software and plugin updates
- Limited access to administrative accounts

However, no online platform is 100% secure. Use discretion when submitting personal data.

### 5. Your Rights

You may:

- Unsubscribe from emails at any time
- Request a copy of your data
- Ask us to update or delete your personal information

To make a request, please contact us at [info@brigidshouseofhope.org](mailto:info@brigidshouseofhope.org).

### 6. Cookies and Tracking Technologies

Cookies help us improve functionality and measure website performance. You can:

- Accept or decline cookies on your first visit via our cookie banner
- Adjust browser settings to control cookies at any time

We use cookies for:

- Google Analytics (anonymous site usage data)
- Security (e.g., reCAPTCHA)
- User experience (e.g., remembering form inputs)

## **7. Third-Party Links**

Our website may include links to external websites. We are not responsible for their content or privacy practices. We recommend reviewing their privacy policies.

## **8. Children's Privacy**

Our website is not directed to children under 13, and we do not knowingly collect personal data from them. If you believe we have done so, please contact us.

## **9. Changes to This Policy**

We may update this Privacy Policy occasionally. All changes will be posted here with a new effective date. Continued use of our website indicates your agreement to the revised policy.

## **Contact Us**

If you have questions about this Privacy Policy or how your data is handled, please contact us:

Brigid's House of Hope  
PO Box 3836, Concord, NH 03302  
[info@brigidshouseofhope.org](mailto:info@brigidshouseofhope.org)